



## TIPS



The Med4 Elite is a high current device. Use a dedicated power outlet to prevent overloading the circuit.



### RAPID CONTRAST BEST PRACTICES

- ✓ One patient at a time on RCT. Second patient may use Cold, Heat, or Compression-Only (temps will match Patient 1)
- ✓ Set temperatures to warmest and coolest (subject to tolerance of both patients)
- ✓ Set each modality to 3 minutes (or more)

The Med4 Elite is a sophisticated device that powers rapidly changing, wide ranging, hot and cold water and dynamic air compression over the entire surface area of our large wraps. To be sure that you get the absolute best contrast therapy results we recommend these guidelines when using the Rapid Contrast Therapy setting. There is no concern about equipment damage to the device.



### ALARM or ERROR? KNOW THE DIFFERENCE

- ✓ Alarms

Only the name of the Alarm (and port # if applicable) is shown on the GUI. The name, shown in the title bar, indicates the 'status' of the Control Unit. Refer to the User Manual for instruction on resetting an Alarm. Most Alarms require a simple, easy fix that may be completed by the User.

- ✓ Error Codes begin with 1xx and 2xx

The error number is displayed in the title bar of the Control Unit. Errors may sometimes be reset by the User. An error indicating a fault with the device will require Technical Support. Refer to the On-Site Installation Checklist Instructions for a list of all Error codes.



### IS MY WRAP COMPATIBLE?

The following wraps **cannot** be used with the Med4 Elite. They require a separate FDA clearance.

- ❗ Cryo Cap
- ❗ Cooling Vest
- ❗ C-T Spine
- ❗ Traumatic Amputee

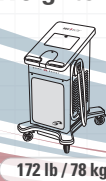
Game Ready Wraps that are compatible with Med4 Elite should be within their expected service life of up to **24 months**. Just as replacing the tires on your car can optimize your driving experience, keeping your Game Ready wraps up to date is an essential part of enjoying the Med4 Elite.



### STORAGE AND TRANSPORTATION

Do not expose the Med4 Elite to temperatures below freezing during transportation or storage. If the unit has been accidentally frozen, let the unit thaw for 24 hours indoors before attempting to start the device. Exposure to freezing temperatures can permanently damage the Med4 Elite.

#### Weights:



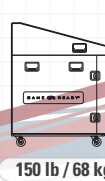
172 lb / 78 kg



130 lb / 59 kg



TOTAL WEIGHT *in* WOODEN CRATE: 302 lb / 137 kg



150 lb / 68 kg



TOTAL WEIGHT *in* TRAVEL CASE: 322 lb / 146 kg

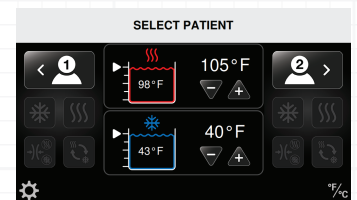
(Individual weights)



## TROUBLE-SHOOTING

Occasionally you may encounter an issue that you need to troubleshoot. The best place to find answers is in the Med4 Elite User Manual *Troubleshooting* section. You can find suggested resolutions for the most common issues.

### ? Touch Screen display (GUI) does not respond to touch



- Ensure the power outlet is grounded. The display needs power from a grounded power outlet in order to function properly.
- Try another outlet or electrical circuit.

### ? Error 102: Compressor Fault

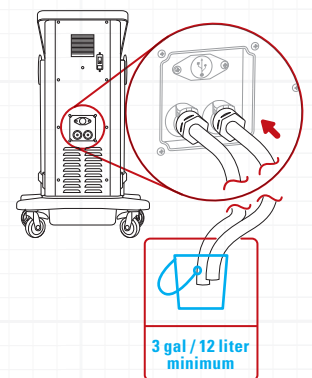
- This error may occur when booting up the system without water, or with not enough water.
- Reset the Control Unit by powering down. Ensure the tanks are filled with the correct levels (2 gallons) of distilled water. Wait two (2) minutes and power up the Control Unit.

### ? Error 147/148: User 1/2 Air Pump Failure

- This error occurs when there is a problem with air pressure during startup routine (boot process)
- To resolve, connect a wrap, or kink the connector hoses in half, during startup routine to allow air to flow
- This is a temporary fix to allow continued use of the device

### ? Control Unit not reaching target temperature

- When too much water has been added to the reservoirs, the hot and cold water mix together preventing the system from reaching set point when in idle state.
- Water reservoirs may be overfilled. Use a drain hose to drain some water from the reservoirs.
- To ensure the correct amount of water, completely drain the reservoirs and then add 2 gallons of distilled water.



NOTE: Once hoses are inserted, water will immediately drain from the Control Unit.

## QUICK FACTS:



Minimum  
38 °F  
3 °C



Maximum  
113 °F  
45 °C



2 Gallons  
Distilled  
Water



2 Year  
Limited  
Warranty



Must be plugged  
into a grounded  
electrical outlet



Cannot be used  
in a sterile  
environment

#### Five Compression Settings:



No  
Compression



Low  
(5–15 MmHg)



Medium-Low  
(5–30 MmHg)



Medium  
(5–50 MmHg)



High  
(5–75 MmHg)